



## BIBS Questionnaire & Contact Form

To help evaluate and improve the services provided by BIBS, please could you take the time to complete this short questionnaire.

1. Are you aware of BIBS and what we do and provide (see below for summary of BIBS)?  
Yes ☐ A little ☐ No ☐
2. Did you ever speak with the BIBS Supporters in the Family room on a Wednesday evening?  
Yes ☐ No, didn't want / need to talk to them ☐ No, did not know about them ☐

If yes, on a scale of 1- 5 how would you rate how useful you found talking to a Supporter:

Not at all useful	Somewhat useful	Useful	Very useful	Extremely useful
1	2	3	4	5

3. What could BIBS have done to help you and your family during your time on Buscot Ward?

4. One of the roles of BIBS is to (anonymously) give parent feedback to the Buscot Ward medical staff. Is there anything you'd like us to raise?

The BIBS committee would like to remain in contact with you to include you in news about Buscot Ward and BIBS. We would greatly appreciate your contact details to keep in touch (please note that due to data protection we can't get your details from the hospital):

Your name(s): .....

Home address: .....  
.....

Email address: .....

Would you consider volunteering for BIBS as a Committee Member or a Wednesday Evening Supporter?

Committee Member: Yes ☐, No ☐, Maybe ☐      Supporter: Yes ☐, No ☐, Maybe ☐

BIBS supports babies and their families on the special care baby unit (Buscot Ward) at the Royal Berkshire Hospital in Reading. Monies raised go towards buying the latest technology and equipment for the ward, providing postnatal support to parents, and funding facilities on the ward for family and friends to use, such as a Family Room and overnight rooms. BIBS is a charitable organisation run on a volunteer basis by parents who have had babies in Buscot Ward. Very close to 100% of the money raised goes directly to supporting the babies and their families.

**If you would like to donate to BIBS please visit: [www.justgiving.com/bibsbabies/donate](http://www.justgiving.com/bibsbabies/donate)**



## Evaluation of NCT Service on Buscot Ward



BIBS support the work of NCT specialist practitioners on Buscot Ward through an annual grant. To help evaluate and improve the service provided, please could you take the time to complete this short questionnaire.

1. Were you aware of the NCT specialist practitioners on the Unit?

Postnatal Practitioner (Catherine): Yes ☐ No ☐

Breastfeeding Counsellor (Fiona): Yes ☐ No ☐

2. Did you ever speak with either of the NCT specialist practitioners?

Postnatal Practitioner (Catherine): Yes ☐ No ☐

Breastfeeding Counsellor (Fiona): Yes ☐ No ☐

If so, on a scale of 1- 5 how would you rate the level of support you experienced from:

the Postnatal Practitioner:

Not at all helpful	Somewhat helpful	Helpful	Very helpful	Extremely helpful
1	2	3	4	5

the Breastfeeding Counsellor:

Not at all helpful	Somewhat helpful	Helpful	Very helpful	Extremely helpful
1	2	3	4	5

3. If you had contact with the NCT practitioners, did meeting them in any way improve your experience of being a parent on Buscot?

Postnatal Practitioner (Catherine): Yes ☐ No ☐

Breastfeeding Counsellor (Fiona): Yes ☐ No ☐

4. How could we improve the service provided by the NCT specialist practitioners?

**Please return this form to BIBS using the BIBS postbox in the Family Room on Buscot Ward, or send to the following address:**

BIBS, Buscot Ward, Royal Berkshire Hospital, London Road, Reading, RG1 5AN

[www.bibs.org.uk](http://www.bibs.org.uk)  BIBS (Babies in Buscot Support)

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